

Teala A. Milton-Johnson

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CAREER HIGHLIGHTS – Currently retired.

Chief Public Affairs Officer
JEA- Jacksonville, FL

2001-2011

Responsible for JEA's local, state and federal governmental relations, local economic development, brand management, media relations and corporate research areas.

Vice President - State Government Relations Division
Citigroup Inc. - Jacksonville, Florida

Promotes a favorable environment in which Citigroup and its divisions/subsidiaries partner to leverage public policy define a single, unified voice with Governors, state legislative/regulatory leaders, key business organizations, and the community at large to maximize inter- and intra-state business opportunities. Accomplish this through management of state government relations issues for ten states in the southeast region, the establishment and direction of a national Leadership Council program concept, the direction and management of national grassroots advocacy efforts, and the direction and management of the national State Political Action Committee (PAC) program.

Vice President, Director-Florida State Affairs
Global Operations & Technology
Citigroup Inc. - Jacksonville, Florida

1998 - 1999

Responsibilities included positioning Citicorp as an organization with considerable influence in the State of Florida. Developed relationships via the integration and management of statewide initiatives with legislators and regulators, administration officials, consumer advocates, corporate and Foundation contributions (community development). Coordinated all such activities in the state to ensure consistency in dealing with government and community affairs across all of Citicorp's Florida operations.

Vice President, Law & Government Affairs
AT&T Universal Card Services - Jacksonville, Florida

1992 - 1998

Responsibilities included the development and maintenance of contacts in all public areas with high-level policy makers and key thought leaders; continuously seek new opportunities for partnerships to support AT&T business strategies, goals, and initiatives; defined UCS strategies as they relate to public policy through political professionals, coalitions, associations, AT&T Government Affairs other AT&T business units, UCS cross-functional teams, and UCS associates. Maintained an AT&T/UCS positive "top of mind" awareness in public policy arenas.

Also, ensured timely communication of public policy information within UCS and to external groups, as appropriate, including deliverables such as continuous legislative monitoring and reports, environmental scans, critical feedback to product development and strategic planning, public policy reviews, and informational seminars.

Vice President, Corporate Development
AccuStaff Incorporated - Jacksonville, Florida

1990-1992

Responsibilities included increasing revenue and profitability, merger and acquisitions, market and product development, advertising and public relations for \$85 million company located in 15 states.

President, ATS Staffing Services

1990-1992

President, ATS Health Services, Inc.

1989-1990

Vice President of Sales, ATS Staff Services

1989-1990

Vice President, ATS Health Services

1989-1990

Senior Vice President of Public Affairs
Florida National Banks of Florida, Inc. - Jacksonville, Florida

1985-1989

Responsibilities included lobbying on behalf of Florida National Bank at the state and national levels on issues such as interstate banking, sales tax on services, directors and officers insurance, usury laws, banking structure and regulation. Reported to the Chairman of the Board. Managed statewide philanthropic efforts for executive management and represented Florida National Bank of Florida on multiple boards and associations.

Vice President of Public Affairs, Florida National Banks of Florida, Inc.

1984-1985

Public Affairs Officer, Florida National Banks of Florida, Inc.

1981-1984

Bank Card Marketing Officer, Florida National Bank at Jacksonville

1979-1981

PUBLIC POLICY AND COMMUNITY SERVICE

Present:

- Member of the Executive Committee and Board of Directors Florida Chamber of Commerce
 - Chair of Legislative Policy Committee
- Member Jacksonville Chamber of Commerce Government Relations Committee
- Member Florida Bankers Association Government Relations Council
- Co-Chair Girl Scouts Women of Distinction Program
- Member Alliance for Duval County School System
- Member Florida House Board of Directors
- Member International Women's Forum
- Member Jacksonville Women's Network
- Member, American Bankers Association, Legislative Liaison Advisory Committee
- Member, American Bankers Association, Card Policy Council

Past Service:

- Member, MasterCard International, Payments Industry Privacy Council
- Member, Bankruptcy Issues Council (national advisory group)
- Member, Mondex International Regulatory Originating Committee
- Chair, Mondex USA Policy Working Group
- Co-Treasurer, AT&T Political Action Committee-Florida
- Chair, Jacksonville Port Authority Board of Director (Gubernatorial appointment)
- Member, Enterprise Florida International Trade & Economic Development Board of Directors (Gubernatorial statewide appointment)
- Member, Jacksonville International Relations Marketing Development Commission -- (Mayoral appointment)
- Chair, Jacksonville Chamber of Commerce International Development Committee
- Member, Jacksonville Chamber of Commerce Cornerstone/Economic Development Executive Committee
- Member, United Way of Northeast Florida Board of Directors
- Member, Florida Community College Foundation Board of Directors
- Member, Leadership Jacksonville Board of Directors
- Member, Governor's Sterling Council of Florida (Gubernatorial Appointment)
- Florida Chair, National Association of Temporary Services Legislative Committee
- Member, Arts Assembly Board of Directors
- Member, Arts Assembly Executive Committee
- Member, University of North Florida - College Health Advisory Board
- Member, Baptist Medical Center - Foundation Business Advisory Board
- Member, Florida Bankers Association Legislative Committee
- Director, Florida Bankers Association Political Action Committee
- North Florida Chair, Governor Lawton Chiles Inaugural Committee
- Member, Rotary Club of Jacksonville
- Vice Chairman, Florida Community College at Jacksonville Board of Trustees (Gubernatorial Appointment)
- Member, Public Affairs Council, Washington, D.C.
- Member, Florida Tax Watch Board of Directors
- Co-chair, Jacksonville Chamber of Commerce Legislative Weekend
- Co-chair, Jacksonville Chamber of Commerce Congressional Weekend
- Chair, JCCI - Jacksonville 2000 Government Study
- Member, NFL Task Force (Mayoral Appointment)
- Chair, United Way Pacesetter
- Statewide Chair, Jacksonville "Say No to Drugs"
- Member, University of North Florida College of Business Advisory Board
- Co-chair, Jacksonville Chamber of Commerce Leadership Trip to San Diego
- Member, Junior Achievement Board of Directors
- Member, Easter Seals Board of Directors
- Member, Florida Ballet of Jacksonville Board of Directors

HONORS AND ACHIEVEMENTS

- Leroy Collins Award - Outstanding Alumnus of the Community College System, 1991
- Alumnus of the Year, Florida Community College at Jacksonville, 1989
- Most Outstanding Young Leader, Jacksonville Chamber of Commerce, 1986
- Junior Achievement, Bronze Leadership Award for Leadership and Support, 1989
- Women in Power Award, NCJW, 1994
- Women of Distinction Award, Gateway Girl Scout Council, 1995
- Women's History Month Honoree, Mayors Commission on the Status of Women, 1998
- Chairman's Award Florida Chamber of Commerce 2000

PROFESSIONAL DEVELOPMENT AND EDUCATION

Leadership and Empowerment:

- Leadership Florida - Florida Chamber of Commerce - Class XIV (1995-1996)
- Leadership Jacksonville - Class of 1984
- Empowering Executive Workshop - Stop at Nothing, Inc., Jacksonville, Florida - 1991
- Intensive Executive Development Workshop - Farr Associates, Inc., Greensboro, North Carolina - 1987
- Leadership Effectiveness Training - Stetson University, Deland, Florida - 1975

Quality:

- Quality Improvement Process Management College - Philip B. Crosby (60 hours) - 1992
- Quality Education System
- Quality Work Group
- IBM Market-Driven Quality Management Seminar - Palisades, New York - 1992

Professional Development:

- Professional Selling Skills, Learning International - 1990
- Speakeasy, Atlanta, Georgia - 1985
- American Institute of Banking - 1980-1981; Courses Completed:
 - Principles of Banking
 - Introduction to Commercial Lending
 - Bankcard Marketing

Academic:

- Harvard University, John F. Kennedy School of Government - 1994
- University of Oklahoma, ABA National School of Bankcard Management, 1993
- Jacksonville University - Management/Marketing Studies
- Florida Community College at Jacksonville - A.A. Political Science, Honor Graduate - 1979